

## FUNCTIONAL SUPPORT TECHNICIAN M/F

Do you want to boost your career in a company with a human dimension that allows you to develop within major accounts, with multiple rewarding projects?

With more than 1700 employees throughout France and internationally, the INTM Group has been supporting its clients for nearly 18 years in their digital transformation, by placing technology at the heart of the company.

### **Job description:**

We are looking for a functional support technician to join a telecom team for one of our major clients.

Your tasks will be as follows:

- Functional support of a multi-channel communication solution;
- Communication with users;
- User relationships;
- Creating and tracking incidents;
- Creating and tracking requests;
- Coordinating the team in charge of the solution;
- Carrying out diagnostics;
- Reporting.

Skills required:

- Good interpersonal skills;
- Good communication;
- Telecom user support.

### **Profile description:**

Telecom support technician, all types of seniority.

Your human, relational and writing qualities, your rigor and analytical and synthesis capacities will be assets to carry out this assignment successfully.

**Activate your full potential within the INTM Group!**

*This position is open to people with disabilities.*

To apply for a job, go to <https://www.intm.com/>